

尊貴的客户：

為整合本行網絡，本行位於澳門南灣大馬路 697 號大華大廈地下的南灣支行將於 2021 年 11 月 30 日（星期二）營業時間結束後停止服務。客戶於南灣支行開設的賬戶將自動轉移至澳門分行。此後，客戶可使用東亞銀行之電子網絡銀行服務或手機程式，或親臨位於澳門宋玉生廣場 322 號富達花園地下 AP 至 AW 舖之澳門分行，繼續享用本行服務。

本行謹此就是次安排為客戶造成的不便致歉。如有任何查詢或需要協助，請致電本行客戶服務熱線：(853) 2833 5308。

本行感謝 閣下一直以來的支持，並誠盼繼續為 閣下服務。

東亞銀行澳門分行 謹啟

2021 年 10 月 29 日

此乃電腦印製函件，毋須簽署。

你可隨時要求不接收東亞銀行有限公司澳門分行任何宣傳推廣訊息而毋須繳付任何費用。如欲提出，請致函或傳真至東亞銀行有限公司澳門分行資料保障主任（地址：澳門宋玉生廣場 322 號富達花園地下 AP 至 AW 舖；傳真號碼：(853) 2833 7557）。



29th October, 2021

Dear Valued Customer,

We are writing to inform you that as part of our effort to optimise our branch network, the Praia Grande Sub-branch, located at Avenida da Praia Grande, No. 697, R/C, Edf. Tai Wah, Macau, will cease service following the close of business on Tuesday, 30th November, 2021. Customer accounts at the Praia Grande Sub-branch will be automatically transferred to our Macau Branch. Thereafter, you are invited to use the Bank's Cyberbanking or BEA Macau App, or visit our Macau Branch located at Alameda Dr. Carlos D' Assumpcao No.322, Fu Tat Fa Yuen, R/C AP to AW, Macau to conduct banking transactions.

We sincerely apologise for any inconvenience this sub-branch closure may cause. Should you need any further information or assistance, please call our Customer Services Hotline on (853) 2833 5308.

Thank you for your kind understanding. We look forward to continuing to serve you.

Yours faithfully,

BEA Macau Branch

This is a computer-generated letter. No signature is required.

You may, at any time and without charge, request to have your personal data removed from the promotion database of The Bank of East Asia, Limited, Macau Branch. To do so, please send a written request by post to the Data Protection Officer, The Bank of East Asia, Limited, Macau Branch (Address: Alameda Dr. Carlos D' Assumpção No. 322, Fu Tat Fa Yuen, R/C AP to AW, Macau), or by fax to (853) 2833 7557.